

Office of the West Bengal Clinical Establishment Regulatory Commission
1st Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.
Phone:- (033) 2262-8447 , Email: wbcerc@wb.gov.in Website: www.wbcerc.gov.in

Case Reference: WBCERC/PAB/100/2026-27

Mr. Srijib Singha Complainant

vs

Durgapur City Hospital..... Respondent/ Respondents

ORDER SHEET

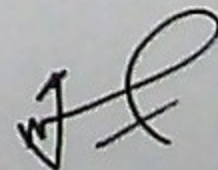
Office Note	Order No.	Date	Order
	1.	15/07/2026	The complaint would relate to extortion of Rs. 1,00,000/- in a case of Swasthya Sathi admission. CE is present online represented by Ms. Pampa Bagchi, Manager. Ms. Bagchi would deny having received any cash payment. Ms. Bagchi would also deny having met the complainant at any point of time. The complainant would however, identify the lady with whom he

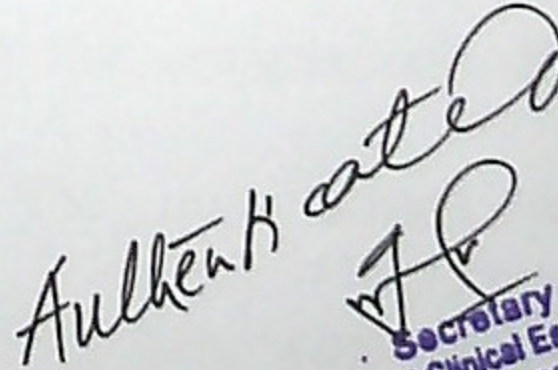
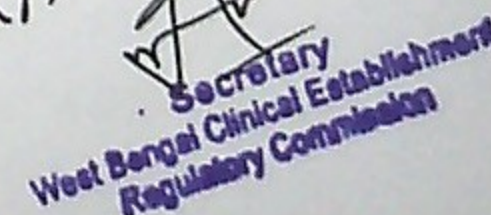
had interaction during discharge of the patient.

The amount was paid in instalments during the stay of the patient at the hospital. However, the complainant is unable to share any evidence as the CE insisted payment all in cash. Even the debit card or credit card was not allowed. No bill was given.

We are unable to take any action in the instant case in absence of evidence. However, complainant is given liberty to approach the local police station and in case he makes any complaint the police authority would investigate the issue and bring it to a logical conclusion.

The Swasthya Sathi Cell as well as



		CMOH, Paschim, Burdwan are directed to make surprise inspection at the CE in this regard. The CMOH, Police Authority and Swasthya Sathi Cell would inform the Commission accordingly. The complaint is disposed of accordingly. Sd/- The Hon'ble Chairperson Sd/- Prof. (Dr.) Makhan Lal Saha – Member Sd/- Dr. Maitrayee Banerjee – Member Sd/- Smt Madhabi Das – Member <i>Aulken H. ated</i>   Secretary West Bengal Clinical Establishment Regulatory Commission
--	--	---