

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: WBCERC/DAR-GTA/41/2026-27

Mr. Subrata Bhowmik Complainant

vs

Paramount Hospital, Siliguri.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	03/07/2026	89 years old female patient was admitted at the CE with the history of brain stroke. The patient was admitted on March 29, 2026. In course of treatment while the nursing staff was changing the posture of the patient there had been hip joint fracture. The CE immediately decided to do the surgery however, the complainant would deny such assertion.

			The records would reveal that with left skeletal traction the patient was shifted under LAMA to North Bengal Neuro Centre. While evaluating the status of the patient the second CE recorded the fact that the patient had come with traction for management of left femur fracture with mechanical ventilation support. He had bed sore wounds. We have carefully gone through the BHT as well as Nursing Register of Paramount where we do not find any note with regard to bed sore. The bed sore stood unnoticed at the first
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		establishment. No care was taken by the nursing home healing the said wounds. The patient had under gone surgery for the hip joint fracture at the second establishment. While under going treatment he breathed his last on May 30, 2026. We have heard the parties. The fracture is admitted. So is the case of bed sore. We are not at all impressed by the explanation given by the CE. We award a compensation of Rs. 2,00,000/- to be paid to the complainant by the CE on sharing of his bank details.
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			The complaint is disposed of accordingly. Sd/- The Hon'ble Chairperson Sd/- Prof. (Dr.) Makhan Lal Saha – Member Sd/- Dr. Maitrayee Banerjee – Member Sd/- Smt Madhabi Das – Member <i>Authenticated</i> <i>[Signature]</i> Secretary West Bengal Clinical Establishment Regulatory Commission
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