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Office of the West Bengal Clinical Establishment Regulatory Commission
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Case Reference: WBCERC/NPG/78/2026-27

Mr. Dinesh Neutia Complainant

vs

CMRI.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	02/07/2026	The complainant was under check up of Dr. Rajput who advised him for UKR / TKR surgery. On February 1, 2026 the surgery was done. The complainant would contend, he was not sure whether Dr. Rajput personally did the surgery or not. He was under anaesthesia and his family members did not see Dr. Rajput even after surgery.

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		Subsequently, Dr. Rajput met him at the bed and informed, there had been bone injury during surgery hence, this complaint.
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The complainant would also contend, during his stay, he had urinary problem. He was passing frequent urine. Despite repeated complaints made to the nursing staff and on duty doctors no action was taken. On his insistence on February 4, 2026 urine was sent for routine examination and culture sensitivity test.

He was discharged on February 5, 2026.

He got the urine report three days after his discharge when it was confirmed, he had UTI infection that was hospital acquired. He



		had to suffer for the said infection for long. He could not get him admitted at any hospital because of post operative complication. He had to be administered IV medicines by arranging it at home.
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In course of hearing we come to know, the complaint had already approached the West Bengal Medical Council as against the treating surgeon.

We feel, interest of justice would be subserved if we wait for decision of the appropriate body of experts on the medical negligence.

We grant liberty to the complainant to approach us afresh in case he is successful



before the Council.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

Authenticated
[Signature]
Secretary
West Bengal Clinical Establishment
Regulatory Commission