

Office of the West Bengal Clinical Establishment Regulatory Commission
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Case Reference: WBCERC/HOW/9/2026-27

Mr. Kamlesh Kumar Jha Complainant

vs

Bhagirathi Neotia Woman & Child Care Centre.....Respondent/
Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	24/06/2026	The complaint has been forwarded by National Medical Commission to us. We have placed it for hearing today after getting the response from the CE. We have given notice to the complainant as well as the CE. CE is present. However, despite repeated phone calls being made, the complainant is absent. Hence, we are



		constrained to take it up in his absence. The facts would reveal, the complainant's wife was admitted in Belle Vue Clinic on September 12, 2025. She gave birth to a girl child on the same day. The child had ailment for which she was immediately transferred to NICU. Subsequently the child was shifted to Bhagirathi Neotia Woman & Child Care Centre, on same day i.e; September 12, 2025. According to the complainant, he was told that the child had complication for which she would have to undergo dialysis. The establishment gave him an estimate of Rs. 40,000/- per day. However, on the very
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		next day i.e; September 13, 2025 he was handed over a bill of Rs. 5,00,000/- that according to him, was absurd. Hence, this complaint. Pertinent to note, the complaint was filed on September 16, 2025 when the child was undergoing treatment at Bhagirathi Neotia Woman & Child Care Centre. According to the CE, the patient was admitted on September 12, 2025 and after assessing the ailment CE gave an estimate of Rs. 4,93,200/- for 15 days treatment. Unfortunately, despite efforts given by the CE, the child breathed her last on September 20, 2025. There had been total
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stay of seven days and the CE billed Rs. 1,93,964/- that would almost commensurate with the original estimate of Rs.40,000/- per day.

We do not find any scope of interference.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

Authenticated
[Signature]

Secretary
West Bengal Clinical Establishment
Regulatory Commission