

Office of the West Bengal Clinical Establishment Regulatory Commission

1st Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.

Phone:- (033) 2262-8447 , Email: wbcerc@wb.gov.in Website: www.wbcerc.gov.in

Case Reference: WBCERC/NPG/26/2026-27

Mr. Mayank Agarwal Complainant

vs

ILS Hospital, Dum Dum.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	24/06/2026	We have heard the parties at length. Our esteemed medical member Dr. Sukumar Mukherjee, has interaction with the treating doctor present online. After hearing the parties we are convinced, the complaint would boil down to the medical issue that would be outside our domain. The complainant would be free to

		approach appropriate authority for the same. In case, he is successful therein, he would be at liberty to approach us afresh for appropriate relief as against the CE. The complaint is disposed of accordingly. Sd/- The Hon'ble Chairperson Sd/- Prof. (Dr.) Sukumar Mukherjee – Member Sd/- Prof. (Dr.) Makhan Lal Saha – Member Sd/- Dr. Maitrayee Banerjee – Member Sd/- Smt Madhabi Das – Member <i>Authenticate</i> <i>[Signature]</i> Secretary West Bengal Clinical Establishment Regulatory Commission
--	--	--