

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: WBCERC/KOL/19/2026-27

Mr. Sankar Dayal Singh Complainant

vs

Woodlands Multispeciality Hospital.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	24/06/2026	The complaint would relate to billing. The patient was admitted for a planned surgery where the CE billed Rs. 1.68 lakhs. However, the pre-authorization came for Rs. 1,00,000/- as per policy condition. The complainant duly signed the consent form as we find from the relevant document . The declaration was signed by the

complainant on March 17, 2026 whereas the patient was admitted on March 31, 2026.

The complainant would contend, CE has charged Rs. 1.68 lakhs whereas the PPN package was much lesser.

The entire treatment was done on the basis of a planned case through medical claim policy. The complainant agreed to get the treatment done after agreeing to the pre-authorisation hence, we do not have any scope of interference.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson



			Sd/- Prof. (Dr.) Sukumar Mukherjee – Member Sd/- Prof. (Dr.) Makhan Lal Saha – Member Sd/- Dr. Maitrayee Banerjee – Member Sd/- Smt Madhabi Das – Member <i>Authenticated</i> <i>[Signature]</i> Secretary West Bengal Clinical Establishment Regulatory Commission
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