

Office of the West Bengal Clinical Establishment Regulatory Commission
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Case Reference: WBCERC/KOL/305/2025-26

Ms. Ruchira Manna Complainant

vs

Manipal Hospital (Medica), Mukundapur.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	10/06/2026	The complaint would principally relate to questioning the treatment protocol. In course of hearing, the representative of the CE has offered an appropriate discussion by constituting a Medical Board consisting of the treating doctors to satisfy the quarries made by the complainant. It is agreed, the parties would meet at the CE on June 16, 2026 at 3 pm when the

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complainant would place her grievance before the Medical Board and they would try to met the quarries to be made by the complainant.

After Medical Board discussion if the complainant is still not satisfied with the reply given to her quarries she would be at liberty to approach the appropriate forum questioning the treatment protocol.

In case she succeeds therein she would be at liberty to approach us afresh for appropriate relief as against the CE.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson



			Sd/- Prof. (Dr.) Sukumar Mukherjee – Member Sd/- Prof. (Dr.) Makhan Lal Saha – Member Sd/- Dr. Maitrayee Banerjee – Member Sd/- Smt Madhabi Das – Member <i>Authenticate</i> <i>[Signature]</i> Secretary West Bengal Clinical Establishment Regulatory Commission
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