

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: WBCERC/NPG/16/2026-27

Mr. Pranoy Bhattacharya Complainant

vs

ILS Hospital, Dum Dum.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	10/06/2026	The complaint would principally relate to medical negligence. After receipt of the complaint we sent to it to a Medical Team of Expert consisting of Radiologist, Urologist and Nephrologist. They have gone through the medical records and came to a conclusion that the USG report did not reveal the real picture that might have directed the treating team in a wrong direction.

We impose a penalty of Rs. 50,000/- on the CE for wrong USG report.

The complainant is directed to share his bank details with the CE so that the money could be transferred to him at once.

Other medical issues are outside our domain.

Let the complainant approach the appropriate authority for the same and come back to us for appropriate compensation if he is successful therein.

We abundantly make it clear, the amount of compensation given herein, would be restricted to only USG report and other medical issues are left open to be decided by



the appropriate authority.

The complaint is disposed of
accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

Authenticated

Secretary
West Bengal Clinical Establishment
Regulatory Commission