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Office of the West Bengal Clinical Establishment Regulatory Commission

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**Case Reference: WBCERC/KOL/270/2025-26**

Mr. Abhijit Kumar Dutta ..... Complainant

vs

CMRI.....Respondent/ Respondents

AND

**Case Reference: WBCERC/KOL/15/2026-27**

Mr. Ratan Maity ..... Complainant

vs

ILS Hospital, Dum Dum.....Respondent/ Respondents



## ORDER SHEET

Office Note	Order No.	Date	Order
	1.	29/05/2026	<p>These two complaints would have an identical issue pertaining to insurance. We have decided to hear both the complaint at a time that too, in presence of respective Insurance Companies and the TPA.</p> <p>Today, the National Insurance Company Limited and Heritage TPA in case of Abhijit Kumar Dutta, are absent. However, in the case of Ratan Maity, the New India Insurance Company Limited and Medi Assist being present, have made their submission.</p> <p>In course of hearing the representative of Medi Assist would assure, they would</p>

reconsider the approval and would modify the approval memo accordingly.

The matter is part heard. The next date of hearing would be communicated to the parties in due course.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

*Authenticated*

*W. K.*  
Secretary  
West Bengal Clinical Establishment  
Regulatory Commission