

Office of the West Bengal Clinical Establishment Regulatory Commission

1st Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.

Phone:- (033) 2262-8447 , Email: wbcerc@wb.gov.in Website: www.wbcerc.gov.in

Case Reference: INT/HOW/2026/007

Ms. Swatilekha Das Complainant

vs

Serampore Medical & Diagnostic Centre.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	2.	29/05/2026	<p>This complaint would relate to wrong thalassemia report for which the family suffered a disastrous situation.</p> <p>We heard this complaint on March 11, 2026 when the complainant could not be present. We directed CMOH, Hooghly to suspend the licence of the CE and submit a report to us for our consideration. We reserved our judgment.</p>

Subsequently, it transpired that the CE received notice of hearing late. Hence, they prayed for further opportunity of hearing.

Today the matter is fixed for further hearing.

We have heard the complainant as well as the representative of the CE.

The judgment is reserved.

Sd/-
The Hon'ble Chairperson

Sd/-
Prof. (Dr.) Makhan Lal Saha – Member

Sd/-
Dr. Maitrayee Banerjee – Member

Sd/-
Smt Madhabi Das – Member

Authenticated

[Signature]
Secretary
West Bengal Clinical Establishment
Regulatory Commission

[Signature]