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Office of the West Bengal Clinical Establishment Regulatory Commission
1st Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.
Phone:- (033) 2262-8447 , Email: wbcerc@wb.gov.in Website: www.wbcerc.gov.in

Case Reference:INT/KOL/2026/012


Mr. Bappa Singha..... Complainant

vs

CRMS Hospital, Haridevpur.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	13/05/ 2026	<p>Despite notice, the complainant is absent.</p> <p>The complaint would relate to billing.</p> <p>We have examined the bill. We find, a sum of Rs. 1,223/- has been charged in excess.</p> <p>The representative of the CE present online, has agreed to refund the said sum to the complainant on sharing of his bank details.</p> <p>The complainant is directed to share his</p>


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bank details to the CE so that money can be refunded to him at once.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Dr. Maitrayee Banerjee– Member

Sd/-

Smt Madhabi Das – Member

Authenticated

[Signature]
Secretary
West Bengal Clinical Establishment
Regulatory Commission

[Signature]