

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: INT/NPG/2026/010

Mr. Tinku Adhikary ..... Complainant

vs

Suraksha Clinic Diagnostic, Kanchrapara.....Respondent/ Respondents

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	13/05/2026	<p>The patient was advised for USG of whole abdomen. She attended the CE for the procedure. The first report would show, the left ovary was visible but the right ovary was absent whereas the second report would certify both ovaries present. In fact, the patient had under gone surgery earlier when her left ovary was removed.</p> <p>Both the reports are wrong. It further appears that the patient was also examined by two other Radiologists who gave correct report.</p> <p>We direct the CE to refund both USG costs received from the complainant. In addition, they</p>



must pay Rs. 10,000/- as compensation for the sufferings and trauma that the patient had undergone.

The complainant is directed to share her bank details with the CE so that the money could be paid to her at once.

The complaint is disposed of accordingly.

Sd/-  
The Hon'ble Chairperson

Sd/-  
Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-  
Dr. Maitrayee Banerjee – Member

Sd/-  
Smt Madhabi Das – Member

*Authenticated*  
  
Secretary  
West Bengal Clinical Establishment  
Regulatory Commission