

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: WBCERC/HOW/4/2026-27

Priyadarshi Mahapatra ..... Complainant

vs

G.D. Hospital & Diabetes Institute..... Respondent/ Respondents

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	30/04/2026	<p>The complainant is the son-in-law of 70 year old patient, Mr. Birendra Nath Jana who attended OPD alone.</p> <p>Upon examination of the patient Dr. Debasis Banerjee, concerned Urologist, advised ASU procedure to be done. The patient himself gave consent for the procedure. However, while doing the procedure there had been bleeding that was taken care of by the concerned Doctor. The patient was kept in the Emergency for observation and after cure the patient was released from the</p>

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Emergency.

The complainant would submit, since the patient was alone the hospital coerced him to give consent for the procedure. The hospital did not properly explain the consequence of the procedure. Had it been done so they could have opted not to do the procedure on that day.

The complainant would also contend, the CE denied to share cctv footage. Medical records including the consent, were also not furnished by the CE.

We have also heard the representative of the CE. According to them, the patient visited OPD alone. The concerned doctor advised procedure. The patient gave his consent and the procedure was done. There had been hematuria that was taken care of. The injection was administered as

		<p>per advice of the Doctor. By that time, the relatives of the patient were present.</p> <p>They purchased the injection that was administered. Only prescription was given to the complainant. No other paper was given.</p> <p>Dr. Debasis Banerjee has given a report regarding the complication. According to Dr. Banerjee, the patient had undergone ASU procedure on February 25, 2026 for suspected stricture in the Urethra. After ASU, there was bleeding that was taken care of.</p> <p>We are of the view, once the complication arose that was taken care of. The patient went back after being cured.</p> <p>We do not intend to interfere.</p> <p>We direct the CE to share all medical records</p>
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pertaining to the procedure including X-ray plates to the complainant, if not already done.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-

Ms. Damayanti Sen, IPS- Member

*Authenticated*  
*[Signature]*  
Secretary  
West Bengal Clinical Establishment  
Regulatory Commission

*[Signature]*

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