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Office of the West Bengal Clinical Establishment Regulatory Commission  
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**Case Reference: WBCERC/KOL/293/2025-26**

Amanjot Kaur ..... **Complainant**

**VS**

Narayan Memorial Hospital, Manipal Hospital( Medica) and  
CMRI.....**Respondent/ Respondents**

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	13/04/2026	<p>We have patiently heard the complainant who herself is a medical professional.</p> <p>She has questioned the treatment protocol of her mother who died after four consecutive hospital admissions.</p> <p>Our esteemed medical member Dr. Sukumar Mukherjee has detailed interaction with the complainant as well as the treating doctors from the hospitals.</p> <p>We feel, the issue should be gone into by us</p>





once the medical issues are resolved by the appropriate body.

We permit the complainant to approach the appropriate authority questioning the treatment protocol. If she succeeds she would be at liberty to approach us afresh on the issue of hospital negligence including deficiency in nursing care in Manipal Hospital (Medica) made before us.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-

Smt Madhabi Das – Member

*Authenticated*  
*WJ*  
Secretary  
West Bengal Clinical Establishment  
Regulatory Commission

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