

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: WBCERC/KOL/294/2025-26

Mr. Nikhil Kumar ..... Complainants

vs

G D Hospital & Diabetes Institute.....Respondent/ Respondents

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	27/03/2026	<p>The complaint would relate to total mis-communication resulting humiliation of the patient and her husband during OPD check-up.</p> <p>We have heard the complainant as well as her wife. The patient herself has narrated her ordeal to us.</p> <p>The CE is represented online, Mr. Aditya Vikram Sikdar, Manager Compliance, would express regret for the incident.</p> <p>He would also assure, the written letter of</p>

apology to the couple would be sent positively by tomorrow.

The complaint is thus disposed of by recording such assurance of the hospital.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-

Dr.Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

*Aulhai D'cat*  
*Secretary*  
West Bengal Clinical Establishment  
Regulatory Commission

*BK*