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Office of the West Bengal Clinical Establishment Regulatory Commission  
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Case Reference:WBCERC/KOL/38/2025-26

Mr. Pallab Ray Chaudhuri ..... Complainants

vs

Fortis Hospital.....Respondent/ Respondents

**ORDER SHEET**

Office Note	Order No.	Date	Order
	2.	27/03/2026	<p>The complaint would relate to an unusual billing in a case of four days admission where the patient died after four days of treatment and the complainant was charged Rs. 12,00,000/-.</p> <p>We heard the matter on May 30, 2025. In course of hearing, we found that within four days 3-4 major surgery were performed.</p> <p>Our esteemed medical members were of the opinion that the issue should be gone into by a High Power Medical Expert Team to be formed for this purpose. We also observed that before</p>

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taking it to a final logical conclusion the High Power Medical team should hear both sides; being the complainant and the CE.

The High Power Medical Team has submitted a report wherefrom it appears that they overlooked the second part of the order that mandated hearing of both sides. The CE has raised their grievance on that score and in our view, very rightly.

We request the High Power Medical Team to hear both sides and submit a final report to us for our consideration.

Place this matter for further hearing after receipt of the final report.


Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member



*Authenticated*  


Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-

Dr.Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

*Authenticated*  
*M.F.*  
Secretary  
West Bengal Clinical Establishment  
Regulatory Commission