

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: WBCERC/NPG/297/2025-26

Mr. Ramdeo Kakra ..... Complainant

vs

Calcutta Heart Clinic & Hospital.....Respondent/ Respondents

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	06/04/2026	<p>The complaint would relate to bruise surfaced after drawing blood sample for pathological test. The patient reported “bruise” on the 4<sup>th</sup> day of the incident. The CE advised application of ointment that has been done and ultimately the bruise disappeared without any intervention. Hence, the complaint.</p> <p>Our esteemed medical member Dr. M.L. Saha is of the opinion, it is a known complication that does not need any interference.</p> <p>Mr. Kakra, the Learned Advocate, being</p>



the patient, is however of the opinion that the concerned technician should have been more cautious while drawing blood sample particularly from any elderly citizen.

We are fully ad-idem with Mr. Kakra. We hope and expect, the CE would be cautious enough in future.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-

Smt Madhabi Das – Member

*Authenticated*  
*[Signature]*  
Secretary  
West Bengal Clinical Establishment  
Regulatory Commission