

Office of the West Bengal Clinical Establishment Regulatory Commission
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Case Reference:INT/HOW/2026/007

Ms. Swatilekha Das Complainant

vs

Serampore Medical & Diagnostic Centre.....Respondent/
Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	11/03/2026	<p>This complainant, a WBHS beneficiary has raised very very serious issue.</p> <p>She wanted to conceive for which her Gynaecologist asked her to have Thalassemia Test. The Test was done at the CE. On June 17, 2025 when the couple got their required test done the test report revealed that the husband was Hb E Heterozygous whereas the wife,the complainant was Normal Hb Chromatography pattern.</p>

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After getting such result, the lady conceived and on her 11 weeks of pregnancy she did the repeat test that suggested Beta Thalassemia Trait and ultimately the child in the womb was affected. Hence, this complaint.

We received this complaint on February 16, 2026. We immediately asked for response from the laboratory. We did not get any response. Hence, we have placed it for hearing upon notice to the parties. Today, on enquiry we come to know that the complainant is now admitted in a nursing home.

On our request, Dr. Prasun Bhattacharya, medical expert, is present online.

Dr. Bhattacharya is of the opinion that there had been a serious lapse on the part of the

		<p>laboratory in giving the first report and they could not avoid their responsibility by simply saying that it was a typographical error. Unfortunately, the child in the womb have suffered for such gross mistake.</p> <p>Dr. Bhattacharya would assure us, he would give detailed written opinion on the issue.</p> <p>We direct CMOH, Hooghly to suspend the license of the CE, Serampore Medical and Diagnostic Centre with immediate effect and conduct a thorough enquiry as to the functioning of the diagnostic Centre.</p> <p>The CMOH is also directed to submit a detailed report to us for our consideration.</p> <p>The matter is reserved for judgment.</p>
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