

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: WBCERC/SPG/291/2025-26

Mr. Soumik Majumder Complainant

vs

Galaxy Multispeciality Hospital, Barrackpore.....Respondent/
Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	06/04/2026	<p>The complaint was heard and disposed off by an order dated March 18, 2026 when we requested Director of Health Services to form a High Power investigation team to go into the day to day affairs of the CE. We also asked the CE not to take any in-patient admission in the mean time.</p> <p>CMOH, 24 Pgs (north), in deference to the desire of the Commission, has issued a prohibitory order in that respect.</p> <p>The CE has now filed an application for</p>

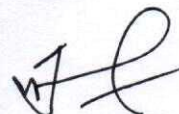
review with a request to reconsider our direction for stopping of in-patient admission.

After receipt of the said application for review, on our request, our esteemed medical member Dr. Maitrayee Banerjee visited the CE and made a thorough investigation and submitted her report that is kept on record.

It now appears that the copy of the review application is yet to be served on the complainant. The CE is directed to send a copy to the complainant in course of the day.

Heard the parties at length.

Considering the fact that there might be emergent situation and particularly considering the fact that there may be hardly any scope to have high power investigation before the election we



permit the CE to take emergency admission.

We also clarify, by our earlier order dated March 18, 2026 we did not stop day care service like dialysis and OPD. Let them continue with such services.

We abundantly make it clear that the modification permitting the CE to take emergency admission, is an interim measure that would be considered after receipt of the High Power investigation report.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-

Smt Madhabi Das – Member