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Office of the West Bengal Clinical Establishment Regulatory Commission
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Case Reference: WBCERC/KOL/263/2025-26

Mr. Sandeep Pradhan Complainant

vs

Manipal Hospital, Dhakuria.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	18/02/2026	<p>The complaint would principally relate to questioning discharge of the patient. Pertinent to note, soon after the discharge, the patient had to be admitted in critical care unit in another establishment where she breathed her last within 24 hours of admission.</p> <p>The complainant would be free to question the discharge summary at the appropriate forum. We are not competent to go into such question.</p> <p>The complainant has also raised behavioural</p>





issue and hospital negligence.

At the time of discharge of the patient the staff of the hospital created a situation that forced him to purchase medicine from the CE, for home use. Soon after the death of the patient, when he wanted to return the unused medicine he was misbehaved.

The CE, in their reply, expressed regret for the last issue and agreed to take back the unused medicine.

Let the complainant return the unused medicine and get appropriate credit therefor. Needless to mention, the CE must give him appropriate medicine discount on the total sale of the medicine at the time of discharge.

The complaint is disposed of accordingly.



			<p>Sd/- The Hon'ble Chairperson</p> <p>Sd/- Prof. (Dr.) Makhan Lal Saha – Member</p> <p>Sd/- Dr. Maitrayee Banerjee – Member</p> <p>Sd/- Sri. Sutirtha Bhattacharya, IAS (Retd)- Member</p> <p>Sd/- Smt Madhabi Das – Member</p> <p><i>Authenticated</i> <i>[Signature]</i> Secretary West Bengal Clinical Establishment Regulatory Commission</p>
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