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Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: INT/KOL/2026/003

Mr. Tarique Jamal Ansari..... Complainant

vs

Arti Diagnostic Centre, Garden Reach Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	18/02/2026	<p>The complaint would relate to questioning an USG report.</p> <p>The complainant would contend, as per the advice of the doctor, the patient visited the CE and got the report. When the plate was shown to the treating doctor, the treating doctor termed it as “poor quality” as would appear from the prescription submitted to us.</p> <p>As per the advice of the treating doctor, the patient had to undergo CT scan in the establishment where the clinician was examining the patient.</p> <p>The complainant has however, neither disclosed the second report nor produced the plate that is in question.</p>



		<p>We are not in a position to compare two reports and/or the plates.</p> <p>The complainant has read over the second report.</p> <p>Our esteemed medical expert Dr. Howlader is of the opinion that both the reports would indicate same ailments hence, there was no suffering of the patient. It is not possible for us to make any comment as to whether the plate was “poor quality” or not.</p> <p>We feel, interest of justice would be sub-served if we direct refund of the first report cost amounting to Rs. 4,300/-.</p> <p>The complainant is directed to share his bank details so that the said sum of Rs. 4,300/- is refunded to him at once.</p> <p>The complaint is disposed of.</p> <p>Sd/- The Hon’ble Chairperson</p> <p>Sd/- Prof. (Dr.) Makhan Lal Saha – Member</p>
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