

Office of the West Bengal Clinical Establishment Regulatory Commission

1<sup>st</sup> Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.

Phone:- (033) 2262-8447 , Email: [wbcerc@wb.gov.in](mailto:wbcerc@wb.gov.in) Website: [www.wbcerc.gov.in](http://www.wbcerc.gov.in)

**Case Reference:WBCERC/NPG/259/2025-26**

Mr.MayankBaranwal..... Complainant

vs

Belle Vue Clinic.....Respondent/ Respondents

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	11/02/2026	<p>The complaint would relate to repeated registration fee collected from the OPD patient.</p> <p>It is a universal procedure followed by all the Clinical Establishments in the State to charge one time registration fee to maintain the medical records so that in future if the patient revisits the CE history would be available to the treating doctor for further treatment.</p> <p>This particular CE has evolved a procedure for collection of registration fee valid for three months only that should be changed.</p> <p>Mr. Ghosh, representing the CE, would assure, they</p>



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would change their system at once.

The complainant be refunded a sum of Rs. 200/- at once on sharing of his bank details.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

*Authenticated*  
*[Signature]*  
Secretary  
West Bengal Clinical Establishment  
Regulation Commission