

Office of the West Bengal Clinical Establishment Regulatory Commission
1st Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.
Phone:- (033) 2262-8447 , Email: wbcerc@wb.gov.in Website: www.wbcerc.gov.in

Case Reference:WBCERC/KOL/260/2025-26

Mr. Subhankar Banerjee Complainant

vs

Ramkrishna Mission SevaPratishthan.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	11/02/2026	<p>The complaint would relate to unfortunate death of an elderly patient who was having cardiac ailment.</p> <p>The patient was advised for Balloon Angioplasty with two stents. Ultimately, one stent was used. However, the patient was doing well. He was planned for discharge on December 26, 2024.</p> <p>The patient suddenly became critical in the morning on December 27, 2024. SPO2 came down to 70 per cent. Gradually, the patient was</p>



		<p>deteriorating and the patient was immediately intubated.</p> <p>At 8 a.m doctor gave report that the BP was not recordable, the peripheral pulse not palpable, bilateral pupil dilated and fixed and not reacting to light. The patient was ultimately declared dead at 8 am.</p> <p>Cause of death was written in the death certificate: "<i>sudden cardiac arrest in a case of status post stenting to left anterior descending artery, triple vessel disease, non ST elevated Myocardial infarction, contrast induced nephropathy, hypertension.</i>"</p> <p>Hence this complaint.</p> <p>We have also heard the complainant. We have also heard the representative of the CE as well as</p>
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		<p>the cardiologist.</p> <p>Our esteemed medical member Dr. Sukumar Mukherjee has evaluated the medical records. According to him, two options were available for the treatment protocol to have CABG or PTCA. The doctor has done PTCA and the patient was doing well as we find from the medical record. Suddenly, there had been cardiac arrest.</p> <p>This question could be effectively answered by the appropriate body of expert.</p> <p>Let the complainant approach appropriate authority questioning the treatment protocol.</p> <p>In case the complainant succeeds before the appropriate authority he would be at liberty to approach us afresh as against the CE.</p> <p>The CE is directed to share all medical records</p>
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to the complainant, if not already done, so that he can escalate his grievance before the appropriate forum.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr.Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

Authenticated
[Signature]
Secretary
West Bengal Clinical Establishments
Regulatory Commission