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Office of the West Bengal Clinical Establishment Regulatory Commission
1st Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.
Phone:- (033) 2262-8447 , Email: wbcerc@wb.gov.in Website: www.wbcerc.gov.in

Case Reference: WBCERC/EMID/254/2025-26

Mr. Shibsankar Jana Complainant

vs

Zenith Hospital.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	11/02/2026	<p>The complaint would relate to a very unfortunate incident where in RTA a nursing staff of the CE got seriously injured. She was taken to the CE and immediately admitted.</p> <p>The complainant would submit, there had been inordinate delay in getting the orthopaedic intervention for which ultimately the patient had to lose one of her legs.</p> <p>Our esteemed medical member Dr. M.L. Saha has evaluated the medical records. According to him, it would be very difficult to blame the CE for any hospital</p>



negligence.

So far medical issues are concerned, it appears that soon after the doppler study the CE arranged for a higher set up referral for further treatment however, the complainant, the husband of the victim, did not agree to transfer the patient. Ultimately she had to loose one of her legs.

We do not find any scope of interference. However Mr. Partha Pratim Seth, representing the CE, in deference to the desire of the Commission, would assure, once the victim re-joins her service she would be entrusted appropriate work considering her disability without disturbing her pay packet that she was enjoying prior to the accident.

Mr. Seth, would also assure, appropriate financial relief would be given to her to take care of her trauma and further prosthetic treatment that she would be having.

We also request Director, IPGMER to arrange for prosthetic rehabilitation of the victim as and when

approached.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

Authenticated
WJ
Secretary
West Bengal Clinical Establishment
Regulatory Commission