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Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference:WBCERC/KOL/245/2025-26

Dr. Sauradipta Banerjee..... Complainant

vs

N G Nursing Home, Southern Avenue.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	30/01/2026	<p>The complaint would principally relate to medical negligence that would be outside our domain.</p> <p>The complainant would be at liberty to approach appropriate authority for the same.</p> <p>In case he is successful therein he would be at liberty to come back afresh.</p> <p>The complainant has also raised billing issue.</p> <p>We have examined the bill. We find a sum of Rs. 16,911/- charged in excess.</p> <p>Ms Neha Goenka, representing the CE, present online, would assure us, as soon as the bank details are shared</p>

the said sum would be refunded to the complainant.

The complainant is directed to share his bank details so that money can be transferred at once.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

Authenticated

[Signature]
Secretary
West Bengal Clinical Establishment
Regulatory Commission