

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: INT/NPG/2026/001

Ms. Sneha Halder Das Complainant

vs

S & S Diagnostic, Belgachia.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	30/01/2026	<p>The complaint would relate to questioning of a USG report.</p> <p>Eight year old female patient having history of four days fever with pain abdomen approached the paediatrician who advised USG of whole abdomen.</p> <p>The concerned Diagnostic centre did not make any specific observation about the appendix although the patient was having pain abdomen coupled with fever for four days.</p> <p>The complainant, the mother of the patient, approached the CE where on USG, it was found that the appendix was ruptured. Immediate surgical intervention was done and the patient got cured.</p>





The concerned doctor who did the USG, is present online. According to him, he is having qualification of MD, Medicine with experience of radiological investigation. He has done CEBT course. According to the concerned doctor, the patient was having only fever. Pain abdomen was not reported to him. Hence, he overlooked the issue.


Our esteemed medical member Dr. M. L. Saha, expert doctor Sukharanjan Hawlader as well as esteemed member Dr. Maitrayee Banerjee, are of the opinion, it was a gross mistake on the part of the concerned doctor and the diagnostic centre is responsible for the same.

We impose a penalty of Rs. 25,000/- on the CE to be paid to the complainant on sharing of her bank details.

We direct the complainant to keep the said sum in a suitable interest bearing fixed deposit in the name of the minor girl and keep the said fixed deposit renewed time to time until the child attains her majority.

The complaint is disposed of accordingly.





Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

Authenticated

[Signature]
Secretary
West Bengal Clinical Establishment
Regulatory Commission