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Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: WBCERC/HOW/247/2025-26

Mr. Dhawal Sharma..... Complainant

vs

Belle Vue Clinic.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	30/01/2026	<p>Two issues are involved in the instant complaint. According to the complainant, the patient was not given appropriate diabetic medicine when he refused to take insulin.</p> <p>The CE, in their reply, categorically denied such allegation and submitted that when the patient refused to take insulin he was given Istamet (50/500) which is used in the treatment of type 2 diabetes.</p> <p>We are satisfied with the reply hence, we do not find any scope of interference.</p> <p>The second issue would be relate to billing. We find CE charged excess amount to the extent of Rs.</p>



9,550/-.

Mr. Ghosh, representing CE, would submit, as soon as the complainant would share his bank details the amount would be refunded.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

Authenticated
WBC
Secretary
West Bengal Clinical Establishment
Regulatory Commission