

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: WBCERC/SPG/236/2025-26

Ms. Sohinee Motilal Complainant

vs

Narayan Memorial Hospital.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	14/01/2026	<p>The complaint would principally relate to medical issue.</p> <p>The patient was admitted on August 10, 2025 and died on August 18, 2025.</p> <p>Our esteemed medical member Dr. Sukumar Mukherjee has evaluated the medical records. He is clue less as to how this patient could die of sepsis which could not be located.</p> <p>The CE would take the plea that the patient had UTI however, the response would show, it</p>

was a "suspect" but not a definite reason.

In Paragraph "E" of the response the CE contended, "*the immediate cause of death, as clearly recorded in the Death Certificate (copy enclosed) was Lower Respiratory Tract Infection leading to Septic Shock and consequent Multiorgan Dysfunction Syndrome.*"

The location of the septic shock however, was not detected as we find from the Medical Records.

It is a fit and proper case, appropriate authority should go into the complaint and decide the complaint to a logical conclusion.

In case the complainant becomes successful therein she would be at liberty to approach us afresh as against the hospital negligence pointed out to us in the complaint, for appropriate



financial relief.

Before we conclude, we express our serious anxiety. In respect of this particular CE we have recently received three complaints. In each of the said cases the patient died while undergoing treatment at the CE.

The CE is directed to send Death Review Committee Report for the last one year to the Commission backed up by appropriate analysis, for our information.

Such report must be had within a month from date.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

		<p>Sd/- Prof. (Dr.) Makhan Lal Saha – Member</p> <p>Sd/- Dr.Maitrayee Banerjee – Member</p> <p>Sd/- SmtMadhabi Das – Member</p> <p><i>Authenticated</i> <i>[Signature]</i> Secretary West Bengal Clinical Establishment Regulatory Commission</p>
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