

21

Office of the West Bengal Clinical Establishment Regulatory Commission

1st Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.

Phone:- (033) 2262-8447 , Email: wbcerc@wb.gov.in Website: www.wbcerc.gov.in

Case Reference:INT/KOL/2025/076

Mr. Sourav Kumar Mishra Complainant

vs

Apollo Clinic, Sarat Bose Road.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	07/01/2026	<p>The complaint would relate to negligence by the Clinic.</p> <p>The issue is too complicated as there is no direct nexus between the clinic and the patient. The patient was forwarded through a TPA Agency who is beyond our reach. In their absence, it would be difficult for us to dispose of the complaint.</p> <p>The complainant would be free to approach appropriate forum involving both the agencies, if he so desires.</p>

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr.Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

Authenticate
[Signature]
Secretary
West Bengal Clinical Establishment
Regulatory Commission

[Signature]