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Office of the West Bengal Clinical Establishment Regulatory Commission

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**Case Reference: WBCERC/SPG/228/2025-26**

Mr.Sourav Mishra ... ..... Complainant

vs

Bhagirathi Neotia Woman & Child Clinic and CMRI.....Respondent/  
Respondents

**ORDER SHEET**

| Office Note | Order No. | Date       | Order                                                                                                                                                                                                                                                                                                 |
|-------------|-----------|------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|             | 1.        | 05/01/2026 | <p>The complaint would relate to hospital negligence.</p> <p>We have heard the parties at length.</p> <p>The patient was refused proper treatment at two establishments.</p> <p>The complainant would contend, that he has audio and video recordings that he wants to share with the Commission.</p> |



Let him to do so within a week from date.

So far the Bhagirathi Neotia is concerned, Ms. Pinki Dutta, representing the CE, would assure us, she would provide details of the concerned radiologist who was on call on that day and would also share the details of her address to apprise the Commission as to the proximity of her residence with the CE.

Let these information be submitted within a week from date. Place this complaint for further hearing after receipt of the particulars as directed above.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

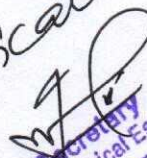
Dr.Maitrayee Banerjee – Member

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-

SmtMadhabi Das – Member

*Authenticated*  
  
Secretary  
West Bengal Clinical Establishment  
Regulatory Commission