

Office of the West Bengal Clinical Establishment Regulatory Commission

1st Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.

Phone:- (033) 2262-8447 , Email: wbcerc@wb.gov.in Website: www.wbcerc.gov.in

Case Reference: WBCERC/WMID/225/2025-26

Ms. Suratna Putatunda Complainant

vs

Narayan Memorial Hospital.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	19/12/2025	<p>The patient Shyamal Putatunda, aged about 47 years, had so much of co-morbidities. He approached the CE with chest pain on July 11, 2024.</p> <p>On examination of his medical records, it appears that earlier the investigations revealed, the patient had 80 per cent LAD. When he was admitted at Bharat Sevasram Sangha Hospital the patient was advised to get the procedure done at the earliest at Narayana, Howrah, however, the patient did not get him admitted.</p>

1

On July 4, 2024 the patient attended the OPD of Dr. Kahar when he was again advised to get the procedure done at the earliest by taking admission. He did not turn up.

On July 11, 2024 he suffered chest pain. He was immediately admitted. Coronary angioplasty was done that had post surgical complication. CPR was given. Ultimately, the patient breathed his last on the same day. Hence this compliant by the ill-fated widow of the patient.

According to her, the patient was quite hale and hearty. On that fateful day he went to have his regular check up at the CE when he was persuaded to get admitted to do the angioplasty. Angioplasty was done. At 7.45 pm she was informed that the patient had died. After listening to the sad demise of her husband she got senseless



and as such she could not apply for post mortem examination.

Our esteemed Medical Member Dr. Sukumar Mukherjee, has interaction with the complainant as well as the concerned doctor. It further appears that the proceeding against the doctor is pending before the WBMC as informed to us by the complainant.

We feel it appropriate to wait for a logical conclusion of the complaint on medical negligence.

In case the complainant becomes successful therein she would be at liberty to approach us afresh on hospital negligence.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson



Sd/-

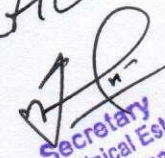
Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

SmtMadhabi Das – Member

Authenticated

Secretary
West Bengal Clinical Establishment
Regulatory Commission