

Office of the West Bengal Clinical Establishment Regulatory Commission  
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Case Reference: **WBCERC/KOL/193/2025-26**  
&  
**WBCERC/KOL/158/2025-26**

Dr. Kakoli Sengupta ..... Complainant

vs

Belle Vue Clinic.....Respondent/ Respondents

**ORDER SHEET**

Office Note	Order No.	Date	Order
	2.	19/12/2025	<p>This complaint was disposed of vide order dated November 13, 2025. After hearing the complaint on hospital negligence and medical negligence we directed certain amount to be refunded.</p> <p>We also asked the CE to give a complete relook to the reply given by them in response to the complainant as according to the complainant, it would hurt her sentiment.</p> <p>Today, the matter has come up at the instance</p>

of the complaint.

The complainant would thank the Commission. The order has been complied with regard to payment of money however, the second part of the order is yet to be complied with.

The CE is busy with NABH audit. Mr. Dhrubajyoti, manager HR, is present online. We ask Mr. Dhrubajyoti to comply with the other part of the order as indicated above at an early date.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

SmtMadhabi Das – Member

*Authenticated*  
*[Signature]*  
Secretary  
West Bengal Clinical Establishment  
Regulatory Commission