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Office of the West Bengal Clinical Establishment Regulatory Commission
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Case Reference: WBCERC/PUB/218/2025-26

Mr. Chandra Sekhear Ghosh..... Complainants

vs

Apollo Multispeciality Hospital.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	04/12/2025	<p>The patient was treated under PPN package. However, the CE has not only realised the PPN amount but also billed a hefty amount for which the complaint has been made.</p> <p>Yesterday, the patient visited the CE and being satisfied with their explanation, has sent us a mail expressing his desire to withdraw his complaint.</p> <p>Since the complainant does not wish to escalate the issue we do not wish to interfere however, the issues raised by him in the complaint are kept open to be scrutinised by us in an appropriate case.</p> <p>The complaint is disposed of accordingly.</p>



Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr.Maitrayee Banerjee – Member

Authenticated

Secretary
West Bengal Clinical Establishment
Regulatory Commission