

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: **WBCERC/HGY/217/2025-26** .

Mr. Rajib Mahato..... Complainant

vs

Joint and Bone Care Hospital, Salt Lake.....Respondent/ Respondents

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	01/12/2025	<p>The complaint would relate to hospital negligence as well as medical negligence.</p> <p>The patient was treated under Swasthya Sathi. However, on the pretext of implant, a sum of Rs. 20,000/- was realised from the patient in cash by one Mr. Sanat, assistant of Dr. Rajeev Raman, orthopaedic surgeon. Dr. Raman present online, would categorically assert, after receipt of the complaint he had a talk with Mr. Sanat who denied the allegation of taking any money.</p> <p>Let the complainant approach the concerned Police Station by lodging a complaint as against Mr. Sanat so that the Police Authority can investigate and take it to a logical conclusion.</p>





With regard to the medical negligence, the complainant would contend, the said sum of R\$. 20,000- was paid on account of bioabsorbable screw that was told to him, not available under Swasthya Sathi scheme. The patient subsequently went to another doctor when from the imaging it appears that the said screw was not used, instead, a Titanium screw was used. He has produced the said Titanium screw at the hearing.

Our expert Dr. Sujit Nandi, have evaluated the medical records. According to him, shadow of the bioabsorbable screw is apparent from the X-ray. This could be confirmed, if any contemporaneous post surgical MRI report is produced.

The complainant would contend, even if that screw is visible it would be an implant used in earlier surgery that he had to undergo. Dr. Nandi, is of the opinion, even if in the earlier surgery bioabsorbable screw was used that must have been removed during the revision surgery as per protocol.

The medical negligence is completely outside our

domain.

The complainant is free to approach the appropriate authority for the same.

However, in deference to the desire of the Commission, Dr. Nandi has offered his expertise for further treatment in case the complainant would approach him at the National Medical College where Dr. Nandi is associated.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

*Autentikato*  
*[Signature]*

Secretary  
West Bengal Clinical Establishment  
Regulatory Commission