

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference:WBCERC/HOW/215/2025-26

Mr. Jiban Kumar Goswami..... Complainants

vs

Narayana Superspeciality Hospital.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	01/12/2025	<p>The complaint principally relates to medical negligence that would be outside our domain.</p> <p>We have heard the complainant over phone on speaker mode.</p> <p>We have also heard Mr. Sumanta Ghosh representing the CE.</p> <p>We feel, it would be fit and appropriate to form a Medical Board consisting of all the doctors involved in the process of treatment. They must try to answer all the queries of the complainant to be supported by medical records. The date should be fixed in consultation with the complainant over phone by the CE.</p>

After the such Medical Board is constituted and deliberation had, if the complainant is still not satisfied he would be at liberty to approach appropriate authority dealing with medical negligence.

In case he is successful therein he would be at liberty to apply afresh before us as against the CE for appropriate monetary relief.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr.Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

Authenticated


Secretary
West Bengal Clinical Establishment
Regulatory Commission

Dr