

Office of the West Bengal Clinical Establishment Regulatory Commission

1st Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.

Phone:- (033) 2262-8447 , Email: wbcerc@wb.gov.in Website: www.wbcerc.gov.in

Case Reference: INT/KOL/2025/027

Mr. Priyaranjan Mahapatra Complainant

vs

Ohio Hospital.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	26/11/2025	<p>The complaint would relate to hospital negligence.</p> <p>The patient attended Emergency when 13 tests were advised at a cost of Rs. 18,000/-. The complainant did not agree. Yet, the tests were done. The reports were not given at the earliest. After series of reminders the complainant was able to get hold of the reports.</p> <p>The CE is represented by its Medical Superintendent. According to her, only a sum of Rs. 5,650/- was paid for tests and those tests were necessary considering the history of fever that the patient was having. The patient however, was not admitted.</p> <p>We do not wish to interfere.</p>



Case Reference: INT/KOL/2025/027



Before we part with, we wish to record our strong displeasure.

We sent a copy of the complaint on September 18, 2025 asking for response within a stipulated period mentioned therein. The response was not given. Such mail was followed by another mail dated September 24, 2025 asking the CE to appear at the next date of hearing fixed on October 10, 2025. Dr. Mitali Rakshit, Vice chairman of the CE had bereavement, so we adjourned the matter on their prayer. Today, the matter has been fixed for further hearing. We sent the third mail dated November 17, 2025 asking them to appear today. Almost two months have passed, no response has been given.

We impose a penalty of Rs. 5,000/- to be paid by the CE to be deposited with the Commission within a week from date.

The complaint is disposed of accordingly.

Sd/-
The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-


Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

Authenticated

Secretary
West Bengal Clinical Establishment
Regulatory Commission