

Office of the West Bengal Clinical Establishment Regulatory Commission  
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Case Reference: INT/KOL/2025/059

Mr. Soumyadeep Ghosh ..... Complainant

vs

Manipal Hospital, Mukundapur.....Respondent/ Respondents

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	19/11/2025	<p>The patient approached the doctor with a complain of discomfort and pain in the right leg.</p> <p>The complainant would contend, the doctor did not physically examine him however, he advised USG to be done.</p> <p>Our medical members are of the opinion, it is quite rare as it is common on left side, not the right leg.</p> <p>Subsequent report however, gave him the clean chit. Hence, this complaint.</p> <p>Our expert Dr. Hawlaodar is present to assist us at the hearing. According to him, USG report is quite vague. It should have given appropriate measurement of the vein</p>





as well as other significance that the radiologist must have found during examination.

We direct the CE to refund the cost of the USG done for the first time as well as the repeat test done in another establishment.

The complainant is directed to share both the cash memos with the CE along with his bank details so that the money could refund to him at once.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

*Authenticated*

Secretary  
West Bengal Clinical Establishment  
Regulatory Commission