

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: INT/KOL/2025/058

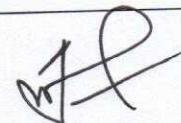
Ms.Saptarshi Ghosh Choudhury & Mr. Debojyoti Ghosh..... Complainant

vs

Manipal Hospital, Mukundapur.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	19/11/2025	<p>The patient was having so much comorbidities however, he was treated and discharged after cure.</p> <p>The complaint would reveal that the patient was under medication of Hydroxyurea that inadvertently was missed for about two days.</p> <p>Our esteemed Medical member Dr. Sukumar Mukherjee, while evaluating the medical record, is of the opinion, fortunately the patient did not suffer any criticality due to such omission. However, such omission cannot be taken so lightly.</p> <p>The complainant had to pay Rs. 10,000- over and above TPA sanctioned amount.</p>



Interest of justice would be sub-served if we direct refund of the said sum to the complainant to ameliorate his grievance.

The complainant is directed to share his bank details with the CE so that the money could be refunded to him at once.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

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[Signature]
Secretary
West Bengal Clinical Establishment
Regulatory Commission