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Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: INT/WMID/2025/054

Mr. Pradip Goswami..... Complainants

vs

Mother Nursing Home, West Midnapur..... Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	10/11/2025	<p>In a case of Swasthya Sathi admission, the Nursing Home charged hefty sum even after blocking the Swasthya Sathi card.</p> <p>The proprietor of the CE is present online. She would strenuously dispute such contention. According to her, no money was taken from the complainant and / or patient relatives. The entire treatment was done under Swasthya Sathi mode on cashless basis.</p> <p>The complaint is serious in nature.</p> <p>We would request the CMOH, West Midnapur</p>



to cause a surprise investigation as to the affair of the concern Nursing Home.

We also request the Superintendant of Police, West Midnapur to take cognizance of this complaint and take it to a logical conclusion and submit report to the Commission.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Authenticate

[Signature]
Secretary
West Bengal Clinical Establishment
Regulatory Commission

[Signature]