

18

Office of the West Bengal Clinical Establishment Regulatory Commission

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**Case Reference:WBCERC/SPG/209/2025-26**

Ms. Monalisa Ghosh &Mr.Monojit Ghosh..... Complainants

vs

R N Tagore International Institute of Cardiac Sciences.....Respondent/  
Respondents

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	06/11/2025	<p>The complaint would relate to medical negligence.</p> <p>We have heard the parties at length.</p> <p>Our esteemed medical member Dr. Sukumar Mukherjee has interaction with the concerned cardiologist.</p> <p>We are of the view unless and until the medical issues are resolved before the appropriate authority we are unable to interfere as against the CE.</p> <p>The complaint is disposed of with liberty to the complainants to escalate their issue before appropriate authority questioning the treatment protocol. In case, they</p>





are successful therein they would be at liberty to approach us afresh.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

*Authenticated*  
*[Signature]*

Secretary  
West Bengal Clinical Establishment  
Regulatory Commission

*[Signature]*