

Office of the West Bengal Clinical Establishment Regulatory Commission

1<sup>st</sup> Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.

Phone:- (033) 2262-8447 , Email: [wbcerc@wb.gov.in](mailto:wbcerc@wb.gov.in) Website: [www.wbcerc.gov.in](http://www.wbcerc.gov.in)

**Case Reference:INT/PAB/2025/049**

Mr. Alok Biswas ..... Complainant

vs

Mission Hospital, Durgapur.....Respondent/ Respondents

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	17/10/2025	<p>The complaint would relate to a very serious issue where the cost of a particular investigation outsourced by the CE, is said to have been more than double of the actual cost, the concerned laboratory is charging.</p> <p>Since the entire bill is settled through TPA we do not feel it inclined to interfere save and except giving liberty to the complainant to approach Ombudsman Insurance for appropriate relief.</p> <p>The complaint is disposed of accordingly.</p> <p>Sd/- The Hon'ble Chairperson</p> <p>Sd/- Prof. (Dr.) Sukumar Mukherjee – Member</p>



			<p>Sd/-</p> <p>Dr. Maitrayee Banerjee – Member</p> <p>Sd/-</p> <p>Smt Madhabi Das – Member</p> <p><i>Authenticated</i></p> <p><i>[Signature]</i></p> <p>Secretary West Bengal Clinical Establishment Regulatory Commission</p>
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