

Office of the West Bengal Clinical Establishment Regulatory Commission  
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**Case Reference: WBCERC/PUB/201/2025-26**

Mr. Makim Khan ..... **Complainant**

VS

Life Care Nursing Home, Burdwan.....**Respondent/ Respondents**

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	17/10/2025	<p>The complaint would relate to billing.</p> <p>The patient was admitted at the CE. According to the complainant, at the time of discharge the patient was given a hand written bill of Rs. 34,000/-. He demanded a computer print out that was denied. The complainant would further add, he was given a discount of Rs. 8,000/- and they demanded Rs. 26,000/- in cash.</p> <p>He has also grievance as against the bed charge that according to him is exorbitant.</p> <p>We have considered the reply. Rs. 4,000/- per day was charged for not only bed but also Doctor and other service charges that we feel justified.</p>

The CE has now given a complete formal bill for the entire amount of Rs. 34,074/- with a discount of Rs. 8,074/-.

In view of such compliance, we do not wish to interfere.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member Smt Madhabi Das – Member

*Authenticated*  
*[Signature]*

**Secretary**  
**West Bengal Clinical Establishment**  
**Regulatory Commission**

*[Signature]*