

Office of the West Bengal Clinical Establishment Regulatory Commission

1<sup>st</sup> Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.

Phone:- (033) 2262-8447 , Email: [wbcerc@wb.gov.in](mailto:wbcerc@wb.gov.in) Website: [www.wbcerc.gov.in](http://www.wbcerc.gov.in)

**Case Reference: INT/HGY/2025/010**

**Mr. Sanjoy Ghosh ..... Complainant**

**VS**

**Woodlands Multispecialty Hospital Ltd.....Respondent/ Respondents**

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	19/09/2025	<p>The complaint was disposed of by judgment and order dated July 9, 2025 when we allowed the complaint and directed the Clinical Establishment to pay penalty of Rs.1,00,000/- to the complainant.</p> <p>Today, the Woodlands has come up for review of the said judgment and order on a limited ground that the clarificatory note of the treating doctor should be considered.</p> <p>Pertinent to mention, the hearing was concluded on April 9, 2025 when we directed</p>

Woodlands to make an in-house inquiry and submit a report. On May 20, 2025 Woodlands submitted their report of the internal inquiry along with a letter of clarification by the concerned doctor Dr. Sunil Baron Roy dated May 20, 2025. The said clarificatory letter was duly considered by us in our judgment dated July 9, 2025. Hence, nothing new has been brought through this review application.

Review application is rejected.

Mr. Singh, representing Woodlands, would inform us that they are ready and willing to pay the compensation as directed however, the complainant has not shared her bank details.

Mr. Saumya Dutta, representing the complainant, would submit, that they are not willing to accept the compensation so directed by



way of penalty, so they have not shared their bank details.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

*Authenticated*  
*[Signature]*  
Secretary  
West Bengal Clinical Establishment  
Regulatory Commission