

Office of the West Bengal Clinical Establishment Regulatory Commission

1st Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.

Phone:- (033) 2262-8447 , Email: wbcerc@wb.gov.in Website: www.wbcerc.gov.in

Case Reference: WBCERC/KOL/124/2025-26

Mr. Saswata Bhattacharya Complainant

vs

Fortis Hospital.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	22/08/2025	<p>In a case of insurance admission, the hospital has charged the patient for biomedical waste clearance as well as linen wash.</p> <p>Although the amount is not so big we take serious note of the same.</p> <p>The CE, represented by Mr. Sahin Biswas, would assure that these type of lapses would not recur.</p> <p>So far this case is concerned, we direct immediate refund of Rs. 2,204/- to the complainant on sharing of his bank details at once.</p>

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Dr.Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

Authenticated

Smt. Madhabi Das
West Bengal Clinical Establishment
Regulatory Commission