

Case Reference: WBCERC/HOO/112/2025-26

Mr. Jitendra Kumar Soni..... Complainant

vs

Shree Vishudhanand Hospital.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	06/08/2025	<p>The complaint would relate to refusal to admit a patient, Punam Kumar Soni under Swasthya Saathi mode.</p> <p>Unfortunately during pendency of the complaint, the patient died. From the records, it appears that the patient was admitted by his elder brother Shri Rajendra Soni who wrote to us by a letter dated July 28, 2025 that they were aware that the Vishudhanand Hospital did not have any Onco setup. Yet, on his insistence and special request the hospital was kind enough to admit the patient who was ultimately transferred to Marwari Society hospital having proper Onco setup.</p> <p>The complaint has been made by another brother of the deceased patient, Mr. Jitendra Soni. According to him, once admission was allowed under the Swasthya</p>

Saathi mode, the treatment could be had upto Rs. 5 lakh.

The hospital should not have refused such admission.

The patient was admitted by Mr. Rajendra Soni who vide his letter dated July 28, 2025 categorically expressed his desire not to pursue with the complaint.

We do not feel it inclined to proceed further in the matter. The complainant, Mr. Jitendra Soni would however, be at liberty to escalate his grievance in the Swasthya Saathi Department if he so desires.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-

Smt Madhabi Das – Member

Authenticate
[Signature]

Secretary
West Bengal Clinical Establishment
Regulatory Commission