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Office of the West Bengal Clinical Establishment Regulatory Commission

1st Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.

Phone:- (033) 2262-8447 , Email: wbcerc@wb.gov.in Website: www.wbcerc.gov.in

Case Reference: INT/NPG/2025/032

Mr. Goutam Ray Complainant

vs

Joint & Brain Care Hospital, Shodpur.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	28/07/2025	<p>The complaint would mainly relate to a post-surgical complication in a case of repair of ACL reconstruction. The patient, Krishna Chandra Ray, 24 year old, is a cricketer. He got injury while playing. He approached the Clinical Establishment when the orthopedic surgeon advised surgery that was done on October 31, 2024. It had post-surgical complication as infection occurred in the surgical area that could not be taken care of despite regular follow-up in the Clinic. The patient went to Vellore and had a curative surgery done on January 23 2025 and a further curative surgery on May 1, 2025. Now he is under regular check-up outside however, his</p>

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[Signature]

physical condition is stable.

In course of hearing, the clinical establishment, taking a humane approach, offers a sum of Rs. 3,00,000/- ,lump sum, as compensation with the condition, the complainant should not approach any other forum for any further compensation on the self-same issue.

The complainant, the father of the patient present online, would agree to accept the offer.

Let the complainant share his bank details with the CE so that money could be paid by 10 equal monthly instalments commencing from August 15, 2025 and thereafter on the 15th day of each succeeding month.

In default of payment of anyone instalment the balance sum would become immediately due along with interest at the rate of 7 percent per annum until realization.

We appreciate the gesture shown by the Clinical Establishment in resolving the issue. We record our



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appreciation.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-

Smt Madhabi Das – Member

Authenticated

[Signature]
Secretary
West Bengal Clinical Establishment
Regulatory Commission

[Handwritten mark]