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Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: INT/SPG/2025/031

Mr. Alok Kumar Bhattacharya Complainant

vs

Apollo Hospital & Manipal, Broadway.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	28/07/2025	<p>The complaint would relate to medical and hospital negligence.</p> <p>A prolonged stage IV metastatic breast cancer patient was under treatment at Apollo Hospital for a long period when she was infected with Covid 2019 virus. She was transferred to Pulmonology Department under Dr Debopam Chatterjee. The patient was undergoing treatment of Covid under Dr. Chatterjee. Dr. Chatterjee referred the patient to Dr. Debraj Josh who is now attached with Manipal Hospital. Dr. Josh was consulted. He told</p>



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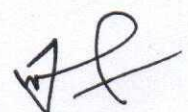


the relatives that unless the patient was physically seen by him he would not be in a position to give any advice. According to the complainant, on his insistence the patient was transferred from Apollo to Manipal Broadway.

The complainant subsequently came to know, Manipal Broadway did not have proper oncology set up which is strenuously denied by Dr. Biswajit Mitra, Medical Director, Manipal Broadway.

We have heard the parties at length. We feel, the genesis of the complaint would relate to medical issues that could only be adjudicated and decided by appropriate authority. We are not competent to do so.

We grant liberty to the complainant to approach the appropriate authority for escalating his grievance. In case he is successful therein he



would be at liberty to approach us afresh against both the CEs involved in the process of treatment.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-

Smt Madhabi Das – Member

Authenticated
[Signature]
Secretary
West Bengal Clinical Establishment
Regulatory Commission

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