

Office of the West Bengal Clinical Establishment Regulatory Commission

1st Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.

Phone:- (033) 2262-8447 , Email: wbcerc@wb.gov.in Website: www.wbcerc.gov.in

Case Reference: WBCERC/KOL/110/2025-26

Ms. Alka Roy Complainant

vs

Bellona Nursing Home & Diagnostic Centre Private
Limited.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	06/08/ 2025	The complaint would relate to harrowing experience of a pregnant lady who went to the nursing home with the history of pain abdomen. She was seen by one Avinash Kumar posing to be the RMO of the Bellona Nursing Home & Diagnostic Centre Private Limited. Mr. Kumar prescribed medicine on a signed blank letter head of Dr. M.A Kasem, Medical Director of Bellona Nursing Home & Diagnostic Centre Private Limited. He also gave the injection to the patient that caused severe complication.



On receipt of the complaint we forwarded the complaint to the Nursing Home when Dr. Kasem, Medical Director has expressed regret for the same. From his response, it would appear that the said Avinesh Kumar is not at all a Medical practitioner. He was acting as an assistant of Dr. Kasem and checking the vitals of the patient visiting the nursing home.

It is a criminal offence that is apparent on the face of the record.

Commissioner, Kolkata Police is directed to take cognizance and bring the issue to a logical conclusion.

Director, Health Service is directed to cause a thorough investigation after suspending the licence of the nursing home and submit a report to us for our final consideration at the

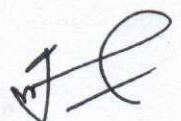
administrative side.

The order of suspension must be carried out without any delay. The Police and the Health Officials, are directed to see that no new patient is admitted at the said nursing home.

We direct the nursing home to pay penalty of Rs.1,00,000/- to the complainant within a week from date.

At this juncture, the complainant would submit, she is not interested to receive the said amount of compensation. She would agree to have it donated at Ram Krishna Mission Seva Pratisthan, Sarat Bose Road, Kolkata for the welfare of the poor patients visiting there for treatment. Let the money be paid to Seva Pratisthan within the stipulated period.

We appreciate the gesture shown by the



complainant.

We would request the Ramkirshna Mission Seva Pratisthan to send a copy of the receipt to the complainant at her recorded address at 62A, Alipore Road, P.S- Chetla, Kolkata – 700027. Ph- 8617256785 for her information.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-

Smt Madhabi Das – Member

Authenticated
Secretary
West Bengal Clinical Establishment
Regulatory Commission