

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: WBCERC/SOU/103/2025-26

Mr. Kamal Nath ..... Complainant

vs

B P Poddar Hospital.....Respondent/ Respondents

**ORDER SHEET**

| Office Note | Order No. | Date       | Order  |
|-------------|-----------|------------|--|
|             | 1.        | 16/07/2025 | <p>The complaint would relate to billing.</p> <p>According to the complainant, the medicine and consumable have been charged at MRP for Rs. 37,000/- for four days admission.</p> <p>Dr. Roy representing B P Poddar Hospital, and his advocate Ms. Supriti Mondal would submit, the patient had financial difficulty hence, instead of billing him on cash mode, the hospital granted him the benefit of CGHS rate. By that process he has got a substantial discount on a cash bill. No further discount should be given to him.</p> <p>We have considered the bill. CE has charged at CGHS rate considering the financial condition of the patient that could not be equated with the issue that is</p> |

raised before us.

We feel, interest of justice would be sub-served if we direct refund further discount of Rs. 3,700/- to be paid to the complainant on sharing of his bank details.

The complaint is disposed of.

Sd/-


The Hon'ble Chairperson

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

*Authenticated*  
  
Secretary  
West Bengal Clinical Establishment  
Regulatory Commission