

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: WBCERC/SOU/103/2025-26

Sumit Kumar Das..... Complainant

vs

Neotia Getwel Multispeciality Hospital, Siliguri.....Respondent/
Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	16/07/2025	<p>The complainant lost his dearest and nearest one while getting treatment at Neotia Getwel Multispeciality Hospital, Siliguri. He would raise various issues including the counselling process.</p> <p>We have interaction with him. Dr. Amitava Sen Gupta, HOD, Pulmonology, IPGMER is present online on our request to act as an expert in the matter.</p> <p>We are ad-idem on the issue, medical issue should be dealt with by the appropriate authority. Unless and until an adjudication is made on that score it would be difficult for us to deal with the hospital issue.</p> <p>The complainant would contend, he has already</p>

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Amitava Sen
Secretary
Secretary
West Bengal Clinical Establishment
Regulatory Commission

approached the West Bengal Medical Council as against the treating doctor.

Let him approach us afresh in case he succeeds before the West Bengal Medical Council.

The complaint is disposed of.

Sd/-

The Hon'ble Chairperson

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

Authentic
WBC

Secretary
West Bengal Council Establishment
Regulatory Commission

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